

**Winter Road Maintenance Training
Course Evaluation
City of Plymouth
11/17/2009**

N = 27

Job Title:

- *Street Maintenance Supervisor*
- *PW Maintenance (2)*
- *Maintenance Worker (5)*
- *Street Maintenance (8)*
- *Public Services (2)*
- *Building Maintenance*
- *Mechanic*
- *Supervisor*
- *Utilities Department*
- *Public Works Director*
- *Utility Maintenance*

Was this class useful to you?

81.5% Yes
3.7% No
14.8% Somewhat

Will the handouts be useful to you?

70.4% Yes
3.7% No
25.9% Somewhat

Please rate the difficulty of this class (1 = “too easy,” 5 = “too difficult”):

7.4% answered 1
14.8% answered 2
63% answered 3
3.7% answered 4
11.1% No response

List one barrier in the way of improving your snow and ice practices:

- *money, equipment, storage*
- *the public/money (2)*
- *supervisor, school*
- *public’s demands*
- *safety*

- \$, public opinion
- management changes the way we do our jobs every storm
- budget
- boss
- cost and time, no budget for overtime
- customer expectations
- public not knowing
- money-and the fact that no overtime is allowed
- public wants clear roads
- the people in the city that want the roads black without putting salt down
- city residents
- plow more, less chemicals
- uneducated city council and other public
- measuring
- not in charge of snow program

What was the most useful part of the training class?

- the different types of chemicals
- how to put salt down
- salt usage
- more is not better
- web sites
- salt application
- calibrated amounts
- science of chemicals
- lunch
- product variety
- seeing the damage to the lakes
- salt application
- data info
- application rate chart
- learning about calibrating (3)
- materials and quality control chart
- rates
- info on rates
- application chart

What was the least useful part of the training class?

- n/a
- water clarity
- nothing
- citizens speaking

What additional training, tools or equipment could help you?

- *better policies from city hall*
- *pavement temperature gun*
- *video of salt truck in use*
- *different chemicals to use*
- *talk to people that make the decisions*
- *time/money*
- *calibration*
- *I would have liked to have the other slides shown*
- *conveyors*

Will you recommend this class to your colleagues?

96.3% Yes

3.7% No

Will you be able to reduce the environmental impacts of your winter maintenance activities as a result of attending this class?

74.1% Yes

7.4% No

11.1% Not Sure

7.4% No response

Will following the suggested practices make the roads/parking lots less safe?

18.5% Yes

40.7% No

33.3% Not sure

7.4% No response

Do you think you can save money by implementing some of the practices?

85.2% Yes

3.7% No

11.1 % Not Sure

Will being certified help you?

63% Yes

18.5% No

14.8% Not sure

3.7% No response

Other comments or suggestions:

- *more breaks*
- *get the higher ups to attend class*
- *global warming*
- *give class to city council and management*